

動植物防疫檢疫署桃園分署觀音檢疫站 隔離留檢犬貓之輸入人應注意事項通知書

一、目的

觀音檢疫站(以下簡稱本站)為維護犬貓隔離留檢期間之生物安全及動物福利，訂定本應注意事項，以利輸入人(或其委託人)事先瞭解其權利義務，並配合相關行政作業。

二、犬、貓隔離留檢期間個別需求

- (一) 輸入人如自備毛巾、墊布、玩具等，得經本站人員適當消毒後，協助放置於其犬、貓隔離欄(籠)內使用。但隔離結束後一律銷燬，不歸還。
- (二) 本站提供隔離留檢期間所需之乾飼料、貓砂。輸入人亦可自備專屬飼料或零食、肉罐，但僅限無須料理且可常溫保存者，不得為生食，並應詳述餵食量。本站以餵食乾飼料為原則，罐頭類軟食為輔，且餵食方式及次數須按本站作業規定，於每日上、下各餵食一次。
- (三) 若自備食物請提供隔離期間適當用量，隔離期滿剩餘食物一律銷毀不歸還。

三、犬、貓隔離留檢期間提供之物品與服務

(一) 探視犬、貓

1. 預約登記

- (1) 犬貓入住後始可進行預約。請於預定探視日至少 2 工作天前，至以下網站預約，並以電話(03-4761711 分機 602)向本站確認；未完成預約程序者，本站得拒絕探視。



網址

<https://www.aphia.gov.tw/office/tyaphia/ws.php?id=2644>

- (2) 本站備有犬貓會客室計 4 間，依預約先後順序安排探視。如遇網路預約額滿可來電預約候補，由本站依預約候補順序，遇有取消會客時依序通知遞補；惟本站必要時得依現場人力、檢疫業務與設施設備狀況，調整開放探視時間、探視組數等。

(3)輸入人完成預約登記後，倘於預定探視日無法前來，應於原訂探視 1 日前以電話通知本站，以利其他輸入人遞補。未於 1 日前通知變更、取消者，本站得不受理其後續申請。

(4)本站備有犬貓洗滌設備 2 套，輸入人預約探視登記時，可同時預約登記使用犬貓洗滌設施。但預約額滿、領回犬貓當日不予受理；探視時始提出申請者，亦不受理。

2. 探視次數

犬貓依規定隔離檢疫 7 日者，隔離期間得探視 1 次；延長隔離達 8 日以上者，得增加探視 1 次；達 15 日以上者，得再增加 1 次。依此類推。

3. 探視時間及人數

(1)探視時間為週一至週五下午 2 時至 3 時 30 分，請準時離場。週六、日及國定假日不開放探視（彈性上班日除外）。

(2)為維護隔離留檢區生物安全，每次探視僅限 2 人，請勿帶 14 歲以下孩童探視。未經本站同意，不得將犬貓攜出隔離留檢區，違反者依《動物傳染病防治條例》規定裁罰。

4. 衛生防護規定

會客室開放使用前均經清潔消毒。探視人應依本站規定，穿著帽套、口罩、鞋套及手套，並實施相關消毒措施，始得進入會客室，且探視期間不得擅自脫下防護裝備。

5. 應備證件

如探視人非輸入人本人，應攜帶委託書。探視人請攜帶身分證或護照正本備查。

6. 其他規定

(1)輸入前即共同生活之隔離犬貓，得申請於同一間會客室同時會客。

(2)探視人可自備寵物零食於探視期間給予犬貓，但務必告知檢疫人員餵食內容及份量，以利本站註記並調整當日餵食量。

(3)探視人不得攜帶其他動物進入本站任何區域，亦不得對隔離犬貓有採精或配種等行為，違反者依《動物傳染病防治條例》規定裁罰。

(4)除於會客室內拍攝與犬貓互動影像以外，本站其他區域一律禁止攝影。

(5)探視人應約束犬貓行為，如影響他人且經勸導無效時，本站將中止其探視；如造成人員、犬貓或設施損害，探視人應負完全責任。

(二) 影片

輸入人於犬貓隔離期間全程無申請探視者，得來電或電郵本站申請加入 Line。由本站人員每日拍攝犬貓影像 30 秒，並定時於下午 4-5 時傳送提供輸入人，但假日不提供影像服務；已排定預約探視者，本站不提供影片。

(三) 緊急醫療

犬、貓隔離留檢期間經本站評估須送醫診治時，將聯繫輸入人並配合處置；如發生緊急傷病，則由本站依輸入人預先簽署之「應施隔離犬貓緊急醫療同意書」逕送動物醫院，並儘速通知輸入人（醫療費用請輸入人直接支付給動物醫院）。但有疑似罹患狂犬病等法定動物傳染病情形時，不予送醫。

四、隔離期滿提領犬貓注意事項

(一) 放行時間：

1. 平日：上午 10:00 ~ 11:00。
2. 假日：上午 10:30 ~ 11:30。

(二) 隔離檢疫費用：

1. 提領前 1-2 天會寄電子郵件通知繳費及提領日期時間。
2. 審查費(檢測費)\$605 元/隻/次。
3. 服務費(場地費)\$860 元/隻/日，隔離 7 日共\$860×7=\$6,020 元/隻。
4. 假日延長作業費\$2500 元/次。

(三) 應備證件：

1. 輸入人身分證件正本。
2. 已蓋繳費章之繳款書第三聯或轉帳收據。

(四) 若委託代理人領取，應攜帶：

1. 輸入人簽署之委託書正本、輸入人身分證件影本。
2. 代理人身分證件正本。
3. 已蓋繳費章之繳款書第三聯或轉帳收據。

五、犬貓隔離檢疫區聯絡資訊

電話 03-4761711 分機 602

電子信箱 ty22@tyaphia.gov.tw

**農業部動植物防疫檢疫署桃園分署
應施隔離犬貓緊急醫療同意書**

附件 1

輸入檢疫申請案件編號：_____ 日期：_____

犬貓於桃園國際機場檢疫暫置(或於觀音檢疫站隔離檢疫期間)發生緊急傷病等事故時，經本分署判斷須送動物醫院進行醫療處置，本人_____ (輸入人簽名) 瞭解並同意以下措施：

- 一、 依動物保護法第 11 條規定，飼主對於受傷或罹病之動物，應給與必要之醫療。爰拒絕送醫者，本分署仍應依判斷送動物醫院處置，並通報桃園市動物保護處依動物保護法相關規定裁處。
- 二、 犬貓(晶片號碼_____)送至下表動物醫院(請依擇定送醫順序填寫序次編號，未排序者，由本分署逕行選定)進行診療，相關費用(交通費、醫院醫療照護處置費、臨場費、觀音檢疫站隔離檢疫費用等)按動物醫院收費及依動植物檢疫規費收費實施辦法計算，由本人全額支付。
- 三、 於動物醫院處置期間，隔離場所場地費仍按每日 860 元計收，無法減免。
- 四、 若送醫療之犬貓原訂於其他隔離場所隔離者，則由本分署變更至觀音檢疫站隔離。
- 五、 依據動物傳染病防治條例第 40 條規定，隔離留檢期間死亡之動物，不予補償。

動物醫院名稱	地址	電話	營業時間	距離 / 預估車程 (機場出發)	備註	序次 (選擇依序)
人人動物醫院大園分院	大園區華興路 21 號 1 樓	03-2757757	09:00-11:30 13:00-16:30 18:00-21:00	6 公里 10 分鐘		<input type="checkbox"/>
維持動物醫院	桃園市大園區大成路 2 段 51 號	03-2875784	10:00-12:00 14:00-17:00 18:00-20:00	10 公里 13 分鐘		<input type="checkbox"/>
維樂動物醫院	桃園市觀音區新生路 1521 號	03 483 6997	09:00-12:00 14:00-17:00 18:00-20:30	14 公里 24 分鐘		<input type="checkbox"/>
青青動物醫院	中壢區永能路 35 號	03-2872330	10:00-12:00 14:00-01:00 [急診-須電聯] 21:00-01:00	12 公里 15 分鐘		<input type="checkbox"/>
元氣動物醫院(南崁分院)	蘆竹區中正路 352 號	03-2229198	09:00-21:00	15 公里 20 分鐘		<input type="checkbox"/>
磨鼻子動物醫院	中壢區延平路 20 號	03-4535740	08:00-16:30 18:00-21:30 [急診] 21:30-08:00	20 公里 20 分鐘		<input type="checkbox"/>
其他指定醫院： (限桃園市)						<input type="checkbox"/>
★輸入人如有填列其他指定醫院，仍須擇定表列了 7 間動物醫院之送醫次序，依次序及可受理之醫院送醫處置★						

Animal and Plant Health Inspection Agency (APHIA), Taoyuan Branch – Guanyin Inspection Station (GIS)

Notification of Requirements for Importers of Dogs and Cats Undergoing Isolation Quarantine at GIS

I. Purpose

To secure biosafety and animal welfare during the isolation quarantine period, Guanyin Quarantine Station (hereinafter referred to as GIS) has established these Requirements to ensure that importers (including their authorized agents) understand their rights and obligations in advance and cooperate with relevant administrative procedures.

II. Individual Needs During Isolation Quarantine

1. Personal Items:

If the importer provides towels, bedding, toys, etc. Our staff will assist in placing these items in the dog/cat's isolation kennel after appropriate disinfection. However, please be advised that these items will be destroyed upon completion of quarantine and will not be returned.

2. Feeding:

We've got the basics covered. We provide dry food and cat litter for pets. Importers may provide specific feed, treats, or canned meat, limited to those that do not require cooking and can be stored at room temperature; raw food is not permitted. Detailed feeding amounts must be specified (for example: 50g of dry food, twice a day). According to GIS operation procedures, dogs and cats are fed primarily with dry food and canned food is fed as supplement. In addition, feeding is conducted twice daily (morning and afternoon).

3. Leftovers:

Please provide an appropriate amount of food for the quarantine period. Any food remaining after completion of quarantine period will be destroyed and will not be returned.

III. Services and Provisions During Isolation Quarantine Period

A. Visitation

1. Appointment Registration:

- Appointments can only be made **after** the pet has entered the facility. Please book via the designated website at least **2 working days** before the scheduled visit and

confirm by phone (03-4761711 ext. 602). Visitation for those who have not completed the appointment process will refuse.



<https://www.aphia.gov.tw/office/tyaphia/ws.php?id=2644>

- There are 4 visitation rooms available, assigned on a first-come, first-served basis. **If the online booking system is fully booked, you may call us to be placed on a waiting list. We will notify you in order of priority if a cancellation occurs.** However, visitation hours, number of visitation rooms opened, or other arrangements may be adjusted based on onsite manpower, quarantine operations, and facility conditions.
- If unable to attend, importers must notify us by phone at least **1 day** before the scheduled date. Failure to provide such notice may result in the rejection of future visitation applications.
- 2 sets of pet washing facilities are available. Reservation for these facilities can be made together with the visitation booking. However, such requests will not be accepted either it is already fully booked or the booking is for the day of release, or the request is made upon visitation.

2. **Frequency:**

For a standard 7-day quarantine period, 1 visit is allowed. For extensions of 8 days or more, a 2nd visit is allowed; 15 days or more, a 3rd visit, and so forth.

3. **Time and Capacity:**

- Visiting hours: Monday to Friday, 2:00 PM – 3:30 PM. No loitering in GIS is allowed after the visiting hours. Closed on weekends and national holidays (except for adjusted working days).
- To maintain biosafety, a maximum of 2 persons per visit is allowed. Children under 14 are not permitted. Pets must not be removed from the visitation rooms without permission. Violators will be penalized in accordance with the Statute for Prevention and Control of Infectious Animal Diseases.

4. **Sanitary Protection Regulations:**

Visitation rooms are cleaned and disinfected before use. Visitors must wear protective equipment -- caps, masks, shoe covers, and gloves, and implement disinfection measures in accordance with GIS regulations before entry. Protective equipment must not be removed during the visit.

5. **Documentation:**

If the visitor is not the importer his/herself, an original Power of Attorney is required. All visitors must bring an original ID or passport for verification.

6. **Other Rules:**

- Importers may apply for visitation in the same room for pets that lived together prior to importation.
- Visitors may provide treats to their pets during visitation, but please inform our staff about the things and amount given to the pets to help us adjust their next meal.
- Visitor are not allowed to bring any other animals into GIS. Breeding or semen collection is strictly prohibited. Violators will be penalized in accordance with the Statute for Prevention and Control of Infectious Animal Diseases.
- Photography/Filming is prohibited in all areas except inside the visitation room.
- Please keep your pet under control at all times. For the comfort of all visitors, we reserve the right to end a visit if a pet's behavior is consistently disruptive. Please note that owners assume all liability for any damage to persons, other animals, or facilities.

B. Video Service

For owners who are not able to visit their pets for the entire quarantine period, we offer a daily video update service via our official LINE account. To sign up, please contact us by phone or email. We will provide a 30-second video of your pet between 4:00 PM and 5:00 PM on weekdays.

Please be advised that this service is not available on weekends, holidays, or for those who have scheduled in-person visits.

C. Emergency Medical Care

If we consider your pet needs medical attention, we will contact you to decide the follow-up actions to be taken. In case of emergency, we will follow your pre-signed "Consent Form for Emergency Medical Treatment of Dogs/Cats Undergoing Isolation Quarantine" and take your pet to a veterinary clinic immediately. All costs incurred should be borne by the owner and paid directly to the clinic. However, pets suspected of having infectious animal diseases (e.g., Rabies) listed by the Ministry of Agriculture will not be sent for external medical treatment.

IV. Requirements for Pick-up After Quarantine

1. **Pick-up Times:**

- Weekdays: 10:00 AM – 11:00 AM.
- Weekends/Holidays: 10:30 AM – 11:30 AM.

2. Quarantine Fees:

- Payment and pick-up notifications will be emailed 1–2 days before release.
- Inspection Fee: \$605 TWD per pet/time.
- Service Fee (Facility Fee): \$860 TWD per pet/day (e.g., \$6,020 TWD for 7 days).
- Holiday Overtime Fee: \$2,500 TWD per instance.

3. Required Documents:

- Original ID of the importer.
- The 3rd copy of the payment notice (stamped) or a bank transfer receipt.

4. For Authorized Agents:

- Original Power of Attorney and a photocopy of the importer's ID.
- Original ID of the agent.
- The 3rd copy of the payment notice (stamped) or receipt.

V. Contact Information

- **Phone:** 03-4761711 ext. 602
- **Email:** ty22@tyaphia.gov.tw

Consent Form for Emergency Medical Treatment of Dogs/Cats Under Quarantine

Application No. _____ Date: _____

Owners must provide necessary medical treatment for injured or ill animals. In the event of emergency injury or illness involving dogs or cats during detention at Taoyuan International Airport (or during quarantine at Guanyin Inspection Station), if the quarantine authority determines that medical treatment at a veterinary hospital is required, I, _____ (Signature of Importer), understand and agree to the following measures:

1. According to Article 11 of the Animal Protection Act, owners must provide necessary medical treatment for injured or sick animals. Accordingly, even if the owner refuses to provide medical treatment, this Taoyuan branch office shall, based on its professional judgment, summarily send the animal to a veterinary hospital for treatment. Furthermore, the Taoyuan Animal Protection Office will be notified to impose penalties in accordance with the law.
2. **Medical Referral:** Dogs and cats (Microchip No. _____) will be sent to the veterinary hospitals listed below for diagnosis and treatment. Please fill in the priority numbers for your preferred hospitals; if no order is specified, the quarantine authority will select one. All related costs (including transportation, medical and care fees, on-site inspection fees, and quarantine fees at Guanyin Inspection Station), charged by the animal hospital and the Regulations Governing Fees for Animal and Plant Quarantine, should be paid by the importer.
3. **Continuous Quarantine Fees:** During the period of treatment at an animal hospital, the daily isolation facility fee of **NT\$860** will still be charged by the Guanyin Inspection Station and cannot be waived or reduced.
4. If dogs and cats that have been sent for medical treatment were originally scheduled to be quarantined at other facilities, this Taoyuan branch office will re-designate their quarantine location to Guanyin Inspection Station.
5. In accordance with Article 40 of the Statute for Prevention and Control of Infectious Animal Diseases, no compensation shall be provided for animals that die during the quarantine period.

Animal Hospital	Address	TEL	Open Hours	Distance / Transportation Time from TPE	Remarks	Preference Order
ZmnZmn Animal Hospital, Dayuan	1 F., No. 21, Huaxing Rd., Dayuan Dist., Taoyuan City	03-2757757	09:00–11:30 13:00–16:30 18:00–21:00	6KM ~10Min		<input type="checkbox"/>
Vetoria Animal Hospital	No. 51, Sec. 2, Dacheng Rd., Dayuan Dist., Taoyuan City	03-2875784	10:00–12:00 14:00–17:00 18:00–20:00	10KM ~13Min		<input type="checkbox"/>
We Love Animal Hospital	No. 1521, Xinsheng Rd., Guanyin Dist., Taoyuan City	03 483 6997	09:00–12:00 14:00–17:00 18:00–20:30	14KM ~24Min		<input type="checkbox"/>
Ching Ching Animal Hospital	No. 35, Yongneng Rd., Zhongli Dist., Taoyuan City	03-2872330	10:00-12:00 14:00-01:00 [Emergency-call ahead] 21:00-01:00	12KM ~15Min		<input type="checkbox"/>
Genkivet Animal Hospital, Nankan	No.352, Zhongzheng Rd., Luzhu Dist., Taoyuan City	03-2229198	09:00–21:00	15KM ~20Min		<input type="checkbox"/>
Bisous Animal Hospital	No. 20, Yanping Rd., Zhongli Dist., Taoyuan City	03-4535740	08:00-16:30 18:00-21:30 [Emergency] 21:30-08:00	20KM ~20Min		<input type="checkbox"/>
Other Designated Animal Hospitals in Taoyuan City:						<input type="checkbox"/>

★ The importer must rank the 7 listed animal hospitals in order of preference, with or without designating other hospitals. Medical referral will be arranged based on the importer's preference order and the current capacity of each hospital.